



Frequently Asked Questions

1. What am I agreeing to by taking on-campus accommodation?
2. I am under 18. Can I sign my Licence Agreement?
3. Do I need a printed version of the Licence Agreement?
4. Can someone else pick up my keys on my behalf?
5. Do we collect our keys and move our belongings in on the same day?
6. Do I have to move out during Christmas/Easter periods?
7. I won't get my visa in time for my course starting, what happens with my room?
8. What are the charges for cancelling a room or allocation?
9. How do I cancel my allocation?
10. What happens with my campus room if I withdraw from my course?
11. Can I move out of my room before the end of my contract and what will I be charged?
12. What happens if I don't get the type of room I asked for?
13. What are the nightly rates?
14. What happens to my deposit for accommodation?
15. Can my parents stay in my room with me?
16. Is there a Hotel on campus?
17. Where can I eat on campus?
18. Do I need to get insurance for my belongings whilst in halls?
19. Can I get to know some of my potential 'neighbours' via Facebook?
20. Can I have internet in my room?